

Focus IT Services

Rates Card



Prices Valid Until 31st March 2008

Services	Yearly Monthly Per Visit Per Service	Additional Support per hour	Additional Support Billing	Additional Support Remote On-Site Call Out Fee
Consultancy	£196.00 V 2 hours	£98.00	Per Hour	60 Minutes No Call Out Fee
Engineer Site Visit	£68.00 V 1 st hour	£68.00	Per ½ Hour	See Below 30 Minutes Zone 1 £10.00 Zone 2 £15.00 Zone 3 £25.00
Engineer Remote Support	£17.00 S 1 st ¼ hour	£68.00	Per 5 Minutes	5 minutes
Full Systems Audit 1 server – unto 15 Users & 15 Desktops Computers Larger companies please call for a quotation	£348.00 S			
Risk Assessment (Full Systems Audit Required) 1 Server – unto 15 Users & 15 Desktops Computers Larger companies please call for a quotation	£245.00 S			
Systems Support Membership	£116.00 Y incl. 2 hours support	£58.00	Per Minute	15 Minutes 60 Minutes Zone 1 £6.00 Zone 2 £12.00 Zone 3 £18.00
Systems Management BlueChip Systems Management Level 1	£125.00 M	£48.00	Per Minute	10 Minutes 45 Minutes No Call Out Fee
Project Management BlueChip Systems Management Level 2	£166.67 M	£48.00	Per Minute	10 Minutes 45 Minutes No Call Out Fee
Mobile Communications BlueChip Systems Management Level 3	£323.33 M	£48.00	Per Minute	10 Minutes 45 Minutes No Call Out Fee
Server Solutions Audit and Risk Assessment BlueChip Systems Management Level 4	£511.67 M	£48.00	Per Minute	10 Minutes 45 Minutes No Call Out Fee
System Security Network and Cabling BlueChip Systems Management Level 5	£698.33 M	£48.00	Per Minute	10 Minutes 45 Minutes No Call Out Fee
Repair Service Home Services				
Microsoft Dynamics CRM Workbench Repair	£55.00 S	Fixed Fee		Collect & Return Service £12.00
Avaya Phone System Integration Engineer Home Visit	£65.00 V	£65.00	Per Qtr Hour	No Call Out Fee

Systems Management, Project Management & Auditing Services

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